

# ORTHOPAEDIC SPECIALISTS

*Better experience. Better results.*

## **DISCRIMINATION IS AGAINST THE LAW**

Orthopaedic Specialists (“OS”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OS provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

OS provides free language services to people whose primary language is not English, such as Information written in other languages

If you need these services, contact Orthopaedic Specialists’ Civil Rights Coordinator.

- Name: Melissa Jakubowicz
- Mailing Address: 3385 Dexter Court, Suite 300, Davenport, Iowa 52807
- Telephone number: (563)344-9292
- Fax: (563)344-9573
- Email: [mjakubowicz@qcorthospecialists.com](mailto:mjakubowicz@qcorthospecialists.com)

If you believe that Orthopaedic Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Orthopaedic Specialists’ Civil Rights Coordinator. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Orthopaedic Specialists’ Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-563-344-9292.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-563-344-9292

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-563-344-9292.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.  
1-563-344-9292 번으로 전화해 주십시오.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-563-344-9292 (رقم هاتف الصم والبكم).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-563-344-9292.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-563-344-9292.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 563-344-9292

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-563-344-9292.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-563-344-9292

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-563-344-9292.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-563-344-9292.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-563-344-9292.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-563-344-9292 पर कॉल करें।